



*They also have to open and close the airplane's extremely heavy doors.*

*good flight attendants are fairly strong.*

*They have to push heavy carts of food and drinks up and down the aisles.*

*The can explain strange noises.*

*They are very friendly*

*The enjoy greeting passengers and making them feel comfortable*

*Friendly flight attendants are good at talking to passengers They help passengers feel calm*

*They can give clear instructions to passengers, and they must be rather firm so that passengers obey them*

*They are self-confident.*

*This characteristic is especially important in emergencies.*

